

Thoughts to Share From the Tennessee CNA Test Advisory Panel (TAP)



Resident-Focused Tips to Remember During Your Skills Exam

Some very commonly missed steps on the skills exam are often the same simple acts of courtesy done out of respect to our residents as individuals:

★ **Knock on the Resident's door.**

- What is your reaction to a visitor that does not bother to knock on your door, they just let themselves in?

★ **Introduce yourself to the Resident.**

- You may know this Resident, however, depending on the resident you may be a “new person” to them each time you enter their room.

★ **Providing privacy by pulling the curtain.**

- Would you change your clothes in the middle of the living room with your blinds wide open?

★ **Provide Resident's their call light.**

- Imagine being confined to your bed and your cell phone is on the other side of the room...how can you reach out for assistance?

Remember **W.I.P.E.** at the **BEGINNING** of each skill:



WASH HANDS
INTRODUCE YOURSELF
PROVIDE PRIVACY
EXPLAIN PROCEDURE

Remember **R.I.C.H.** at the **END** of each skill:



RESPECT
IDENTIFY
CALL LIGHT
HAND WASH

